Home Base - Feedback and Bug Reports Thread

Brrr-cky B : admin

Home Base Feedback Thread!

Home Base is a game in beta. This means it is in many ways incomplete. While you're playing the game, you'll likely run into bugs and other issues that make playing less enjoyable. This thread is a space for you to tell us about:

-Bugs you've found
-Feature requests
-Complaints

Bug Reports:
When you write about a bug, it is really helpful for you to format it in a way we can easily show our developers (kind of like an RP form, isn't it? :P)

Platform (Web/iOS/Android):
Web Browser (Chrome/Firefox/Internet Explorer/Safari/etc):
Version of iOS or Android (ex. iOS 12.1 or Android 9.0 Pie):
Mobile App Version (find this in the in-game Settings Menu): Right now there's only one version, but over the next few weeks we'll be making updates to the game so it's useful to know which version you're using.
Detailed explanation: The more information here the easier it is for us to find and fix it! For example, instead of "my game crashed" say "my game crashed after exiting the 39 Clues minigame before it ended" or "my game crashed after clicking to buy an item in the store when I didn't have enough tokens" If you're able to give concrete steps to make the bug happens that's extra useful.

If you don't know all the browser/version information it's fine. The *most important thing* is to give a detailed explanation and/or explain the steps you took when the bug happened.

I'll respond to posts here if I need more information about a bug or want to clarify something, but for the most part I won't be able to tell you 100% whether we're making a change or not. When we do make updates, I'll post a Change Log that includes the things we've updated/fixed.

Map games can be a little wonky right now, sometimes avatars don't appear as you'd expect coming out

Feature Requests:
If someone requests a feature you agree with, star their post to show your support. You're the reason we're building this game, so of course we want to hear your thoughts on what features will make it truly great!

We likely won't be able to do all the things you want, for a variety of reasons. Things that sound easy on paper often are pretty tough to develop. Pets, for instance. We'd love to add them, but including a whole system for a creature that follows you around and appears without issues for everyone else in the server is actually pretty tricky. Doesn't mean it will never happen, it just means it takes a lot more development time and resources than you'd think, so we have to have a long-term plan for it.

Don’t let that deter you from giving us your biggest, grandest ideas - just know as much as we might want to do something, sometimes we won’t be able to fit it in yet with all the other things we have to build and sometimes we just won’t be able to do it for technical reasons.

Complaints
These aren’t exactly bugs, but are still problems you have with the game. For example, having trouble reading text in an area because it’s too small, or accidentally pressing a button because it’s placed too closely to a different button.

Please describe your complaint in as much detail as possible. Include where (which island, menu, game etc) and what about it bothers you. Off the top of my head I know that username colors in chat are sometimes really bright colors making them impossible to read. That's an example of a complaint.

I will be deleting any very off-topic posts to keep it easy to read in here. (Yes that includes "First".)

I hope you find this kind of cool, and get to learn something about game development through it! Know that you're making a huge impact on the future of the game :)

Play Home Base here!

-Becky B

☆ 71

Wings of Fire Book #12: The Hive Queen....it's out now!!

WoFMB: wingsoffire.scholastic.com/forums/topics/344922

SAMB: spiritanimals.scholastic.com/forums/topics/344060

39 Clues: doublecross.scholastic.com/forums/topics/344061

Home Base - Feedback and Bug Reports Thread

magicalhorse110

Can the game be made compatible with tablets?

☆ 7

Not my real name, but call me Sparky! I'm also a FEMALE

"Good night, Princess Peach. " -TEC-XX, Paper Mario: The Thousand-Year Door

My other account: Dragonbutterfly954

Home Base - Feedback and Bug Reports Thread

phoenixgriffin260

Do you have any other eye colours (EG Turquoise/Aqua) or appearence features planned? (EG Heterochromia, which I have- could be implimented as '**half**/**half**' in the selection screen)

17

A curious case, a reckless infection

Grif
He/Him
Relatable Duo
mod chosen glitcher
2016-2019 \\ 8568 stars

It's a statewide inspection

Home Base - Feedback and Bug Reports Thread

bluedolphin8423

Platform: Web
Web Browser: Chrome
Version of iOS or Android:
Mobile App Version: Cannot access
Detailed explanation: My computer has moderately fast internet: not very fast, but definitely not slow. I have tried numerous times to play the game. The loading bar at the very beginning (the black screen with a loading bar underneath a Unity symbol in the center of the screen) always loads to the exact same place, around 9/10ths of the way through, and then the site crashes (aw snap! something went wrong while displaying this webpage). I will test if it works on a different device in a different browser.

4

bluedolphin8423

CHRISTIAN!✝

^ These two have been and will be up here till the day we're gone.

LUPA ★ 2647

February or July 2015 – March 2019

the forum nostalgia pile

remember the lost. *that's* what matters.

ClerilisaFRUIT
Toasteril
balegu

Home Base - Feedback and Bug Reports Thread

Brrr-cky B : admin

Hey Lupa, can you try in incognito mode?

☆ 5

Wings of Fire Book #12: The Hive Queen....it's out now!!

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39 Clues: doublecross.scholastic.com/forums/topics/344061

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Lead Artist Erika S : admin

Interesting suggestion - consider it under investigation. Additional eye colors are fairly easy, so if you have things you'd like to see, mention them here!

☆ 17

aka GloomSprinkles aaka Admin ErikaS

Home Base - Feedback and Bug Reports Thread

hydrakitten48

Glasses variety. Some glasses are a comb of the two current options: kind of round rectangular frames. Also, different colors for frames

12

Fantasy/Lilac
She/Her
Proud Catholic
Bookish Writer-Editor
Fam: Everyone
BotW: 345247
EST. 10/08/14
~ 1632 stars ~
/352812
/354852

Don't think of this as a goodbye, think of it as a "see you later."

Home Base - Feedback and Bug Reports Thread

angelcrest52

i can't scroll in the camoflage game

6

`·.·★Angie/Sappho/Melon★·.·´
{she/they}
SHSL Artist

*when the light is running **low***
*and the **shadows** start to grow*
and the places that you **know**
seem like **fantasy**

Home Base - Feedback and Bug Reports Thread

maplebee27

I love the music you put in the game!

1

Loading...

Kitsune.exe
She/her

Hey, guys. I know this is going through tough, but we will stick through this together. I have my fam, and they have me, but right now, we are ALL family.

Main fam: Nim, Ocean, Legacy

Home Base - Feedback and Bug Reports Thread

Brrr-cky B : admin

I should note that in chat there are human mods watching 24/7 as well as the filter. You can be muted for attempting to post inappropriate content. There's no notification for being muted yet, but if you've said something not-great and then suddenly no one reacts to your messages, you've probably been muted. Mutes last either 15mins or 1hr for small stuff, and 8 or 24hrs for larger bad stuff. Obvious trolls/spam accounts will be perma-banned (for example, someone showing up and just shouting racial slurs).

We're working on making that system better but of course you can avoid any issues by...not saying inappropriate things :P

11

Wings of Fire Book #12: The Hive Queen....it's out now!!

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39 Clues: doublecross.scholastic.com/forums/topics/344061

Home Base - Feedback and Bug Reports Thread

phoenixdragon1690

The stairs in the Summer Palace are kind of wonky when you walk on them--I'm ending up either floating or with my feet inside the steps, depending on where I stand.

5

Such is the path of a dreamer: I find my way by moonlight.

~Oncilla~

Queen of Non Sequitur, Bookwyrms, Pangolins, and Bones

Trash Squad, Werewolf, GASTER FOLLOWER

`Writer, roleplayer, nerd`

WoFMBer Dec. 2014-Mar. 2019

Home Base - Feedback and Bug Reports Thread

nightseeker12

Glory's rainforest on the WoF island gives the cooling fan on my computer an intense workout XD
also rn I could probably fry an egg on my computer, so could you please maybe make the site a little more Macbook Air-friendly?

8

night

the last corn has been cut,
the last tracks torn up,
but beyond the peaks standing tall
lies fields extending to the shore
and soon we will push through the rainfall
and fill our new home with the dragon's roar

Home Base - Feedback and Bug Reports Thread

bluedolphin8423

Same as Night, Home Base really heats up macbook pros. Also my other posts aren't coming through, but can you review them in the filter anyway? (they'd better not all come at once >:()

1

bluedolphin8423

CHRISTIAN! ✝

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ClerilisaFRUIT
Toasteril
balegu

Home Base - Feedback and Bug Reports Thread

wolffighting2768

Platform: Web
Web Browser: Chrome
Version of iOS or Android:
Mobile App Version: N/A
Detailed explanation: So the game 'Fruit find' is fun, yes, but I have a problem. I recently got the high-score (again) of 576 I believe. And when I ended the game, I received no EXP or GOld from it. This has happened twice now. I assume there is a bug, but I am not sure really...

☆ 3

{Zane}

/354852

REMEMBER THE ONES WHO COULDN'T MAKE IT

"Dawn of a New day: 72 hours remaining." Legend of Zelda: Majora's mask.

Home Base - Feedback and Bug Reports Thread

butterflyamber887

I'm on computer, Google chrome. Every time I try to read an excerpt it won't let me. Also, I played Kinkajou's Fruit Finder, I got a lot of tokens, but it didn't let me get my reward.

4

Bracha

Home is behind, the world ahead, and there are many paths to tread.
Through shadows to the edge of night, until the stars are all alight.

Home Base - Feedback and Bug Reports Thread

happyhopeful24

Platform (Web/iOS/Android): web
Web Browser (Chrome/Firefox/Internet Explorer/Safari/etc): chrome
Version of iOS or Android (ex. iOS 12.1 or Android 9.0 Pie): n/a
Mobile App Version (find this in the in-game Settings Menu): 1.0.3.0
Detailed explanation: i'm playing a lot of kinkajou's fruit find and my rank is non-existent bc i got 300 something on my first try. however, however many rounds/games i've played of that game, my rank hasn't improved, even though i got like 26 at one point. should i be improving?

6

happeh

people come into our lives for a reason
bringing something we must learn
we are led to those who help us most to grow
& we help them in return
i don't know if i believe that's true
but i know i'm who i am today
because i knew you

Home Base - Feedback and Bug Reports Thread

tranquilwind16

I have a complaint-
When logging in, there is no caret (text cursor) where the username and password is supposed to be entered. It makes it difficult to know if the form has been clicked or not.

0

~~Just here to play Home Base~~

Home Base - Feedback and Bug Reports Thread

crowsoul50

I'm on web/Chrome

I was sitting on the bench by the 39 clues hub, I changed my appearance and when I went back to the play screen I was no longer sitting and instead standing on the bench, and I was unable to move. Doing actions put me at a really weird angle and didn't help unstick me from my spot, but doing an action with someone else made it so that I could move again.

2

August 2017 — March 2019

13,035 stars uwu

When it's time for you to venture out, don't let fear have you looking back at what you're leaving behind.

Home Base - Feedback and Bug Reports Thread

crowsoul50

@Zane it's time based. That's 576 seconds, not 576 points. The goal is to fill the bar as fast as possible.

3

ISHMAEL

August 2017 — March 2019

13,035 stars uwu

When it's time for you to venture out, don't let fear have you looking back at what you're leaving behind.

Home Base - Feedback and Bug Reports Thread

maplebee27

@Angie, they stated that *in the game*. "Jambu's Camoflage Challenge has an issue with scrolling and isn't playable"

1

Loading...

Kitsune.exe

She/her

Hey, guys. I know this is going through tough, but we will stick through this together. I have my fam, and they have me, but right now, we are ALL family.

Main fam: Nim, Ocean, Legacy

Home Base - Feedback and Bug Reports Thread

twinklingwings33

When will it come to mobile/AppStore?

1

Home Base - Feedback and Bug Reports Thread

bluedolphin8423

For me, the yellow usernames are very small and incredibly hard to read.

6

bluedolphin8423

CHRISTIAN! ✝

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Home Base - Feedback and Bug Reports Thread

crowsoul50

Platform: Web
Web Browser: Chrome
Version of iOS or Android: N/A
Mobile App Version: N/A
Detailed explanation: When first starting out on the 39 Clue Hunt and it gives you a series of questions to answer, once you complete all the questions it shows a screen showing what branch you have joined. You can kind of tell that there's supposed to be text where the shiny stuff is, but it isn't there. It just looks like "____ you have joined the ____ branch".

1

ISHMAEL

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13,035 stars uwu

When it's time for you to venture out, don't let fear have you looking back at what you're leaving behind.

Home Base - Feedback and Bug Reports Thread

bluedolphin8423

Hey @Becky my feedback isn't coming through. If you can find it caught in the filter please take a look at it or send it through if possible :)

0

bluedolphin8423

CHRISTIAN! ✞

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Toasteril
balegu

Home Base - Feedback and Bug Reports Thread

hydrakitten48

Platform: Web
Web Browser: Chrome

Version of iOS or Android: N/A
Mobile App Version: Cannot access (N/A)
Detailed explanation: I had signed up for the scavenger hunt and it let me through. The game began and I started running around to collect gems. That happened when I purposefully ran into someone, thinking it was like slither.io and other games/minigames like that. The normal thing happened, I was bounced to another spot and my gems scattered. I began to collect more gems when the game froze. The music is still playing like normal, but I can't move and the time is still at 2:06. I deleted a few of my tabs to see if that would help, but it hasn't. I'll refresh the tab and see what happens

Sent at 5:20 PM EST

1

~Fantasy/Lilacs~
She/Her
Proud Catholic
Bookish Writer-Editor
Fam: Everyone
BotW: 345247
EST. 10/08/14
~ 1632 stars ~
/352812
/354852

Don't think of this as a goodbye, think of it as a "see you later."

Home Base - Feedback and Bug Reports Thread

crimsondragon3073

Platform: Web, desktop pc
Browser: Chrome
Mobile OS Version: N/A
App Version: N/A
Explanation: Game crashed a few minutes in. I went down the tree book slide, and then a minute or so started typing in chat, which is when it crashed. I built my pc specifically to use for gaming, so I don't believe it was an issue with the actual device.

0

cσяєy

I'm not real. I'm theatre.

"You must be truly desperate to come to me for help." -Loki

MBotF

b o o

ice cold

2015

bluedolphin8423

Sorry if this double-posts, but

I tried incognito mode, and it still crashed in the same spot. I then tried a macOS 10.14.2 instead of a pc, and it worked.

I also have a feature request of straight long parted hair without bangs. I'm sure other people would want this kind of hair too. Also yellow (not blonde) hair would be cool.

Oh and where do you find the dragon wings and other clothing options? Do you buy them? If so, where is the store?

0

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bluedolphin8423

CHRISTIAN! ✞

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Home Base - Feedback and Bug Reports Thread

bluedolphin8423

@Becky Yes. It still crashes at the exact same spot.

0

bluedolphin8423

CHRISTIAN!✞

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Home Base - Feedback and Bug Reports Thread

amberunicorn816

I'm waiting for it to either come on mobile browser or the Apple store. Can you give us an estimated time as to when?

~~IM SO INCREDIBLY EXCITED~~

1

♦ T Ⓘ I L I H T ♦
SHЄ | HЄЯ
6-22-18
|+D Ꞓ B Ꞓ R+|
•♬• MUSICIAN •♬•
+IceWings!+
~~I'm~~ b|r|o|k|e|n *but* I hide it with a s m i l e
Status: Inactive
P.E.R.S.O.N.A Mod
Forum Fam: Pluto, Atlas, Galaxian

Home Base - Feedback and Bug Reports Thread

prismkitten36

Platform (Web/iOS/Android): web
Web Browser (Chrome/Firefox/Internet Explorer/Safari/etc): firefox
Version of iOS or Android (ex. iOS 12.1 or Android 9.0 Pie):
Mobile App Version (find this in the in-game Settings Menu): using the web
Detailed explanation: i was playing scavenger hunt with a few others but it was lagging a lot. i was losing shells when it didn't even show i was hit, and after at most a minute, my browser crashed with a message from unity which i don't remember the exact words for

i assume you already know about this one

4

wild/spades

joined july 2nd, 2016

approximate star count: 5400

don't let the memories of this place die

Home Base - Feedback and Bug Reports Thread

crowsoul50

Could there be a way for us to move with arrow keys/WASD and not the mouse?

10

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13,035 stars uwu

When it's time for you to venture out, don't let fear have you looking back at what you're leaving behind.

Home Base - Feedback and Bug Reports Thread

bluedolphin8423

Update on the other post I sent through: the game works on macOS 10.14.2.

Feature Request:
Could you add a straight hair option without bangs? I have a feeling many people would want that option besides me.

8

bluedolphin8423

CHRISTIAN! ✝

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Home Base - Feedback and Bug Reports Thread

crowsoul50

I was curious about the “events” board and when I clicked on the “I Survived” trivia thing it yeeted me out to empty space on a bookmark and there was no way I could leave it that I could see without reloading.

4

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Home Base - Feedback and Bug Reports Thread

historyexamining1

Additions (Apologies for the length)

1700's British Soldier Uniform, pets that follow you, a crown (*Cough* King Keith's crown, in terms of how it looks, *Cough*) (it's coming!), SHORT hair in a ponytail, especially curly and short, FRECKLES, more dragons at the WOF Island, the ability to change your 39 Clues branch if you clicked the wrong button during the quiz (I'm the dragon branch, but I got Lucian (I actually like the Lucians, I just want to be my original (My future Alt (Requiem) shall be Lucian) to be the dragon branch) (You can only do this every four weeks or something like that), more dragon stuff, tuxedos, tailcoats, more historical stuff, a minigame about the 1776, or Gettysburg I Survived books, a WOF comic creator that you can edit so we can have OC dragons, more glasses, and more.

9

~~∞Requiem/Legacy∞~~
"Teach me how to say goodbye"
"Rise up! Rise up! Rise up! Eliza!"
"My love, take your time"
"I'll see you on the other side"
"Raise a glass to freedom"

Home Base - Feedback and Bug Reports Thread

crowsoul50

I'm on web/chrome

After playing Slappy's game, it didn't show the leaderboard, just "error!". When I left the minigame, it didn't turn me back into the main world and I was greeted with a neon pink screen. Reloading the game seems to have fixed the issue. I didn't appear to recieve rewards for the game, though. I got a silver medal.

2

ISHMAEL

August 2017 — March 2019

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Home Base - Feedback and Bug Reports Thread

misttiger110

I was just wondering about the leader boards. So, if I were to get up to say second on a leader board, then play the game again and get a terrible score, would my high schore still show? Thanks in advance!

Also, do you think the game could have some compatibility with the SA game? Because it automatically takes you to the SA game when you attempt to travle to the Spirit Animals world, and I think that it would be nice if it was linked to HB somehow. Mainly the training minigame in SA for your bond, which would make sense as a minigame.

And here's a bug I found-
Platform: Android
Web Browser: N/A
Version of iOS or Android: The most recent one for Android, I'm in my bed and don't want to check right now tbh.
Mobile App Version (find this in the in-game Settings Menu): This one, I think.
Detailed explanation: In the scavenger hunt game for the WoF island, I noticed that the jewels finally appeared at around the 25 second mark. I'm not sure if this is supposed to happen, or if it's a bug. Thanks!

4

♫♬ Cyclone ♬♫
└☆☆ ⓈⓊⒹ ② Ⓟⓔⓦⓓⓔ ☆☆┐
•.♡ ShE/hER ♡.•

ℭ ℭ ν ℭ ℭ, tαmαℴ, Rαiη ℭ R, SPARKY
αnD my ғ ιiғSiD ℭ, νℴRt ℭ x!

★彡 SIMβ STɹRK 彡★